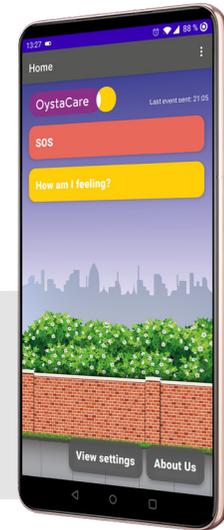


# OYSTA

OystaCare



- Easy to Install
- Any Android phone
- Location Updates
- SOS
- Activity Pattern Monitoring
- Welfare Check Messages

## Introducing OystaCare

Vulnerable Independent People (VIPs) should be encouraged to be active but have a safety net in place.

Telecare devices are often prescribed but some VIPs are resistant to learn new technology, especially when they already have a mobile phone.

Our OystaCare app bridges this gap as it can be installed on any Android phone (version 8+).

In the OystaCare app, VIPs have an SOS button which sends an alert to the Alarm Receiving Centre (ARC) or their chosen contacts. The care circle can send welfare check messages and map the VIPs location if needed.

OystaCare is a cost-effective telecare solution for VIPs who already have a mobile.

## Benefits to Vulnerable Independent People (VIPs)

### Any Android Phone

VIPs can install the OystaCare app on any Android mobile phone that has a version 8+ operating system. VIPs have a safety net when they leave home, with familiar technology.

### Simple to use

OystaCare is very simple to use. The home screen has two main buttons for the VIP: "SOS" is to call for assistance if it is needed, and "How am I feeling?" which lets the care circle know how they are feeling.

### SOS

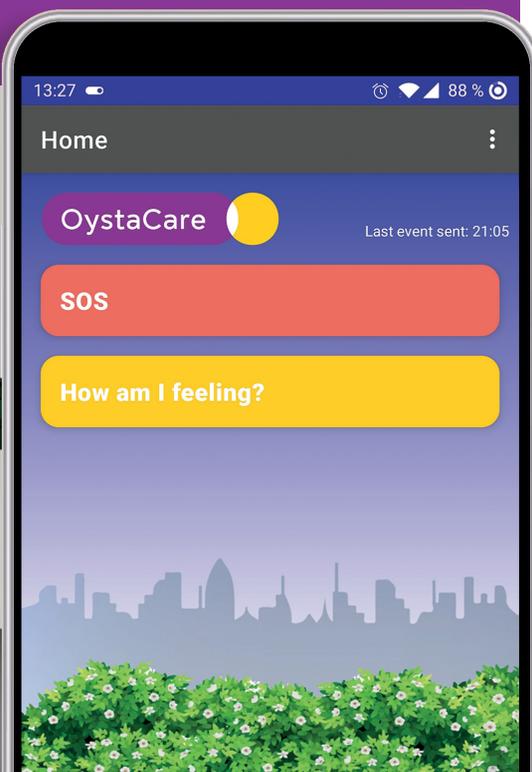
At a press of a button VIPs can be connected to their care circle or Alarm Receiving Centre (ARC) if they feel unsafe.

### Send Wellbeing Messages

VIPs can indicate their wellbeing by clicking on the "How am I feeling?" button which displays a "sad" face or a "happy" face. The care circle will be notified and conduct a welfare check if needed.

### Status Alerts

VIPs will receive an alert if the battery needs charging.



## Benefits to the Care Circle

### Easy to Install

Simple to install, the app can be downloaded via the Google Play store and configured through IntelliCare™.

### Welfare Check Messages

VIPs can indicate their wellbeing through the OystaCare app with a happy or sad face which is sent through to the care circle via IntelliCare. The care circle receives a notification and can plan for a welfare check.

### Location Updates

You can see on IntelliCare, where your VIP is so if they need help, you can locate them and guide help to their location.

### WeatherWatch

WeatherWatch notifies the care circle if the VIP is outside after dark or in extreme weather conditions. You can conduct a welfare check before problems occur, and if needed, guide them home using the location feature on IntelliCare.

### SOS

When VIPs are out and feel unsafe, they can press and receive assistance. It can activate a call through to the care circle or the Alarm Receiving Centre (ARC).

### Activity Pattern Monitoring

Through IntelliCare, the care circle can see their VIPs activity pattern so that if the phone has not moved, the care circle will be notified to conduct a welfare check.

### Contact List

Only authorised callers from the care circle can contact the VIP. The whitelist can be changed at any time to add/remove contacts.

## OystaCare button

The OystaCare button can be used as an accessory to the app. It is a small round button which can be clipped onto clothing. It connects to the OystaCare app so that if the VIP needs assistance, they can press the button and through the app, it will alert the care circle.



## Intelligent Care Technology

Oysta helps Vulnerable Independent People stay safe at home and away from home. We encourage VIPs to pursue an active lifestyle as we believe movement is medicine. By encouraging VIPs to remain physically active for longer, they are less likely to decline as quickly as they would if they remained housebound.

We have telecare devices for when VIPs are outside the home and we have developed our SafeHome™ range for inside the home. Our SafeHome sensors are designed to keep VIPs safe at home while aiding in the preventative care efforts of the care circle.

Our devices and sensors link into our easy-to-use care platform, IntelliCare. From IntelliCare you gain clear insight into your VIPs activity and patterns and receive notifications when activity falls outside of normal parameters. This will enable a clearer picture of your VIPs wellbeing and ensure you are best positioned to provide proactive and reactive care.

Call us on  
**01295 530 101**  
to book a free  
demonstration  
of our OystaCare  
app and IntelliCare™



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