

# OYSTA

## HelpAtHome



- SOS Button
- Reminder Messages
- Fall Detection
- Two-way Voice Calls
- Long Battery Life
- Auto Answer

### Introducing Help At Home

The Help At Home is a mobile digital solution which enables self-care for Vulnerable Independent People (VIPs) living on their own.

Help At Home is the same device as the trusted Pearl+ but configured to work for people who don't leave their home often. VIPs can use the SOS and call features when out but their location won't be transmitted.

It is an ideal solution for Delayed Transfer of Care, it comes ready in a box, no set-up required and gives the VIPs the safety net they require while they are recovering from their hospital visit. This solution **relieves the strain on hospitals, reduces bed blocking and saves the NHS £160 per night.**

Help At Home provides peace of mind to VIPs that they can remain independent and safe and when they need help, their care circle is available at a push of a button.

### The Help At Home is ideal for:

- Delayed Transfer of Care patients
- VIPs who don't have a landline and need a connection to an Alarm Receiving Centre (ARC)
- VIPs who receive Domiciliary Care

### Benefits to Vulnerable Independent People (VIPs)

**One Touch SOS Button:** When the VIP is in distress or simply needs peace of mind, they can press the blue SOS button. The Help At Home connects the VIP to their chosen emergency contact or Alarm Receiving Centre (ARC) and makes a hands-free, two-way voice call.

**In the event of a fall** an SOS call is automatically activated.

**Two-way Voice Calls:** The Help At Home has a loudspeaker and a sensitive microphone to allow clear voice communication.

**Audio Reminders** when the device has a low battery to prompt the VIP to charge the device.

**Auto Answer** option means that the call is automatically answered so there is no need to press a button, saving time and effort in an emergency or a welfare check situation.



## Benefits for the Care Circle

### No Set up Required

Ideal option for Delayed Transfer of Care patients as it comes ready in a box, no set-up required and gives the VIPs the safety net they require while they are recovering from their hospital visit. This solution relieves the strain on hospitals, reduces bed blocking and saves the NHS £160 per night.

### Fall Detection

Should the VIP have a fall, it will automatically connect them to their chosen contact or Alarm Receiving Centre (ARC.)

### Reminder Messages

Messages can be pre-set, flashing up on the Help At Home display screen to remind the VIP to take medication.

### Long Battery Life

Once the Help At Home is charged, the device should remain with power for up to 3 weeks depending on settings and usage.

### Whitelist of Contacts

Only authorised callers from the care circle can contact the Help At Home which eliminates spam calls to the VIP. The whitelist can be changed at any time to add/remove contacts.

### Status Alerts

Through IntelliCare, you'll be notified if your VIP's device is switched on/off, has a low battery or if there has been 'no activity', indicating that the device has not been worn or used.

## Intelligent Care Technology

Oysta specialises in digital care solutions that help bridge the gap between health and social care, helping people live safer, independent lives, for longer and alleviating the strain on the UK and Spanish health and social care systems.

Oysta helps Vulnerable Independent People (VIPs) stay safe at home and away from home. Our technology encourages VIPs to pursue an active lifestyle with a safety net in place.

The Oysta Help At Home is one of our telecare devices and we have a range of SafeHome™ sensors to keep VIPs safe when they are at home and enable the preventative care efforts of the care circle.

Our devices and sensors link into our easy-to-use care platform, IntelliCare™. IntelliCare is used by the care circle so that they have regular, automatic updates on activity enable trends and analysis to support effective care decisions.

Oysta's IntelliCare platform simplifies technology enabled care and transforms reactive care to personalised, preventative care, helping customers to deliver better outcomes.

SPECS	
Size	4mm x W 45mm x D 17mm
Weight	74g
FEATURES	
IP Rating	IP44
Speaker	Yes
Microphone	Yes
TECH	
Signal	2G
GSM Freq.	Quad-band 850/900/1800/1900 MHz
Battery	Li-Polymer 1000 mAh
Operating temp	-20°C ~ +55°C
Display	128 x 96, 1.3"
Sensors	Accelerometer

Call us on  
**01295 530 101**  
to book a live  
demonstration of  
the Help At Home  
and IntelliCare™



# OYSTA

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